Sure Cross[®] MultiHop H1E-NB-KR Data Radio



Datasheet

The Sure Cross[®] wireless system is a radio frequency network with integrated I/O that operates in most environments to eliminate the need for wiring runs. Wireless MultiHop data radio networks are formed around a MultiHop master and one or more slaves and extend the range of a Modbus or other serial communication network.



- Wireless industrial I/O device with four sinking discrete inputs, two NMOS discrete outputs, two
- analog (0-20 mA) inputs, one thermistor input, one counter input, and two switch power outputs
 *Flex*Power[®] power options allow for 10 to 30 V dc, solar, and battery power sources for low power applications.
- Self-healing, auto-routing RF network with multiple hops extends the network's range
- Serial and I/O communication on a Modbus platform
- Message routing improves link performance
- DIP switches select operational modes: master, repeater, or slave
- Built-in site survey mode enables rapid assessment of a location's RF transmission properties
 Frequency Hopping Spread Spectrum (FHSS) technology ensures reliable data delivery within the unlicensed Industrial, Scientific, and Medical (ISM) band

For additional information, updated documentation, and a list of accessories, refer to Banner Engineering's website, www.bannerengineering.com/ wireless.



WARNING:

- Do not use this device for personnel protection
- Using this device for personnel protection could result in serious injury or death.
- This device does not include the self-checking redundant circuitry necessary to allow its use in personnel safety applications. A device failure or malfunction can cause either an energized (on) or de-energized (off) output condition.



Important: • Fle

Electrostatic discharge (ESD) sensitive device

- ESD can damage the device. Damage from inappropriate handling is not covered by warranty.
- Use proper handling procedures to prevent ESD damage. Proper handling procedures include leaving devices in their anti-static packaging until ready for use; wearing anti-static wrist straps; and assembling units on a grounded, staticdissipative surface.

Models

Model	Frequency	Power	Housing	VO
DX80DR2M-H1E-NB-	2.4 GHz ISM Band (ships without the battery)		Inputs: Four sinking discrete, two 0 to 20 mA analog, one thermistor, one sinking counter	
KR		(ships without the battery)		Outputs: Two NMOS discrete, two switch power Serial Interface: RS-485

Configuration Instructions

Setting Up Your MultiHop Network

To set up and install your wireless MultiHop network, follow these steps:

- 1. If your radios have DIP switches, configure the DIP switches of all devices.
- 2. Connect the sensors to the MultiHop radios if applicable.
- 3. Apply power to all devices.
- 4. If your MultiHop radio has rotary dials, set the MultiHop Radio (Slave) ID. If your MultiHop radio has no rotary dials, continue to the next step.
- 5. Form the wireless network by binding the slave and repeater radios to the master radio. If the binding instructions are not included in this datasheet, refer to the quick start guide or product manual.
- 6. Observe the LED behavior to verify the devices are communicating with each other.
- 7. Configure any I/O points to use the sensors connected to the Sure Cross devices.
- 8. Conduct a site survey between the MultiHop radios. If the site survey instructions are not included in this datasheet, refer to the product manual.



- 9. Install your wireless sensor network components. If the installation instructions are not included in this datasheet, refer to the product manual.
- For additional information, refer to one of the following documents:

 - MultiHop Data Radio Quick Start Guide: *152653* MultiHop Data Radio Instruction Manual: *151317* MultiHop Register Guide (End User Edition): *155289*

Configure the DIP Switches

Before changing DIP switch positions, disconnect the power. For devices with batteries integrated into the housing, remove the battery(ies) for at least one minute. DIP switch changes are not recognized until after power is cycled to the device.

Accessing the Internal DIP Switches

To access the internal DIP switches, follow these steps:

- 1. Unscrew the four screws that mount the cover to the bottom housing.
- 2. Remove the cover from the housing without damaging the ribbon cable or the pins the cable plugs into.
- 3. Gently unplug the ribbon cable from the board mounted into the bottom housing. For integrated battery models (no ribbon cable) and Class I, Division 2 certified devices (ribbon cable is glued down), skip this step.
- 4. Remove the black cover plate from the bottom of the device's cover.
- The DIP switches are located behind the rotary dials.



After making the necessary changes to the DIP switches, place the black cover plate back into position and gently push into place. Plug the ribbon cable in after verifying that the blocked hole lines up with the missing pin. Mount the cover back onto the housing.

DIP Switch Settings (MultiHop)

	Switches										
Device Settings	1	2	3	4	5	6	7	8			
Serial line baud rate 19200 OR User defined receiver slots	OFF 1	OFF 1									
Serial line baud rate 38400 OR 32 receiver slots	OFF	ON									
Serial line baud rate 9600 OR 128 receiver slots	ON	OFF									
Serial line baud rate Custom OR 4 receiver slots	ON ²	ON ²									
Parity: None			OFF 1	OFF 1							
Parity: Even			OFF	ON							
Parity: Odd			ON	OFF							
Disable serial (low power mode) and enable the receiver slots select for switches 1-2			ON ²	ON ²							
Transmit power 900 MHz radios: 1.00 Watt (30 dBm) 2.4 GHz radios: 0.065 Watts (18 dBm) and 60 ms frame					OFF 1						
Transmit power 900 MHz radios: 0.25 Watts (24 dBm) 2.4 GHz radios: 0.065 Watts (18 dBm) and 40 ms frame					ON						
Application mode: Modbus						OFF 1					
Application mode: Transparent						ON					
MultiHop radio setting: Repeater							OFF 1	OFF 1			
MultiHop radio setting: Master							OFF	ON			
MultiHop radio setting: Slave							ON ²	OFF ²			
MultiHop radio setting: Reserved							ON	ON			

¹ Default configuration

² Default configuration for the E housing models only

Application Mode

The MultiHop radio operates in either Modbus mode or transparent mode. Use the internal DIP switches to select the mode of operation. All MultiHop radios within a wireless network must be in the same mode.

Modbus mode uses the Modbus protocol for routing packets. In Modbus mode, a routing table is stored in each parent device to optimize the radio traffic. This allows for point to point communication in a multiple data radio network and acknowledgement/retry of radio packets. To access a radio's I/O, the radios must be running in Modbus mode.

In transparent application mode, all incoming packets are stored, then broadcast to all connected data radios. The data communication is packet based and not specific to any protocol. The application layer is responsible for data integrity. For one to one data radios it is possible to enable broadcast acknowledgement of the data packets to provide better throughput. In transparent mode, there is no access to the radio's I/O.

Baud Rate and Parity

The baud rate (bits per second) is the data transmission rate between the device and whatever it is physically wired to. Set the parity to match the parity of the device you are wired to.

Disable Serial

If the local serial connection is not needed, disable it to reduce the power consumption of a data radio powered from the solar assembly or from batteries. All radio communications remain operational.

Receiver Slots

The number of receiver slots indicates the number of times out of 128 slots/frames the radio can transmit to its parent radio. Setting a slave's receiver slots to 4 reduces the total power consumption by establishing that the slave can only transmit to its parent four times per 128 slots.

Transmit Power Levels/Frame Size

The 900 MHz data radios can be operated at 1 watt (30 dBm) or 0.250 watt (24 dBm). For most models, the default transmit power is 1 watt.

For 2.4 GHz radios, the transmit power is fixed at 0.065 watt (18 dBm) and DIP switch 5 is used to set the frame timing. The default position (OFF) sets the frame timing to 60 milliseconds. To increase throughput, set the frame timing to 40 milliseconds. Note that increasing the throughput decreases the battery life.

Prior to date code 15341 and radio firmware version 3.6, the frame timing was 40 ms (OFF) or 20 ms (ON).

Wire Your Sure Cross® Device

Use the following wiring diagrams to first wire the sensors and then apply power to the Sure Cross devices.

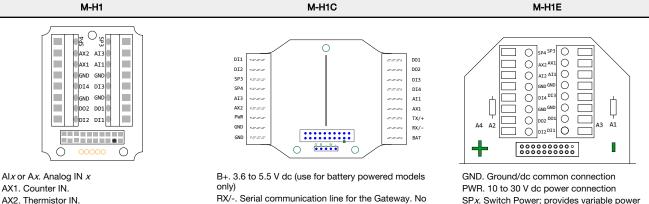
Wiring for DX80...E Radios

Connecting power to the communication pins will cause permanent damage. The integrated battery DX80...E radios may also be powered by 10 V dc to 30 V dc. The power for the sensors can be supplied by the radio's SPx terminals or from the 10 V dc to 30 V dc used to power the radio. The BAT connection is a low voltage connection to the internal battery. Remove the internal battery if a low voltage source is connected to the BAT terminal. When powering the device from the integrated battery, the BAT connection must remain open.

		Integrated battery (RS-485) for P1E, M-H1E, M-H12E, and P16E Models	Integrated battery (RS-232) for P3E, P4E, M-H3E, and M-H4E Models
1 2 3 4 BAT	1	10 V dc to 30 V dc (optional)	10 V dc to 30 V dc (optional)
	2	RS-485 / D1 / B / +	RS-232 Tx
LITHIUM BATTERY	3	dc common (GND)	dc common (GND)
XL-205F 3.6V	4	RS-485 / D0 / A / -	RS-232 Rx

Terminal Blocks and Wiring for M-H1 Models

Connecting power to the communication pins will cause permanent damage. For the DX8*x*...C models, PWR in the wiring diagram refers to V+ on the wiring board and GND in the wiring diagram refers to V- on the wiring board. Do not exceed analog input ratings for analog inputs. Only connect sensor outputs to analog inputs. Refer to the Class I Division 2/Zone 2 control drawings (p/n *143086*) for wiring specifications and limitations.

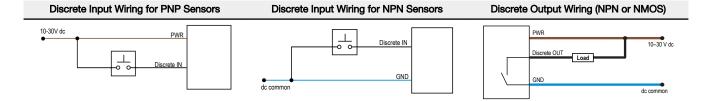


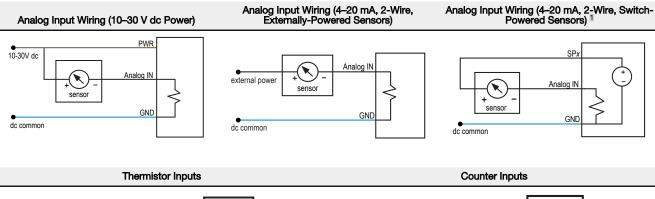
AX2. Thermistor IN. DIx. Discrete IN x DOx. Discrete OUT x

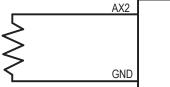
connection for Nodes

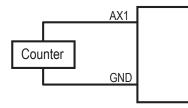
TX/+. Serial communication line for the Gateway; no connection for Nodes

SPx. Switch Power; provides variable power sources for external devices









Set the MultiHop Radio (Slave) ID

On a MultiHop radio, use the rotary dials to set the device's MultiHop Radio ID.

Modbus Slave IDs 01 through 10 are reserved for slaves directly connected to the host (local I/O). Polling messages addressed to these devices are not relayed over the wireless link. Use Modbus Slave IDs 11 through 60 for MultiHop master, repeater, and slave radios. Up to 50 devices (local slaves and remote slaves) may be used in this system.



With the left dial acting as the left digit and the right dial acting as the right digit, the MultiHop Radio ID can be set from 01 through 60.

MultiHop Configuration Software

Use Banner's MultiHop Configuration Software to view your MultiHop radio network and configure the radio and its I/O.

	Network Ourry																					
	Martier accress	1 C Devi	e address (Real	010	Survey																	
	Devices: 34	Repeaters: 1	Seven: 22	Unwas	NBIC 2	(are	to File															
	Name		Role	Modius Address	Device Address	Parent Address	Saynal Sayngth	Green	Telew	Red	Moses	Solid Number	Madel Number	Eluild Culie	ň	N.	815	i i	LCO FW	LCP W	100	LCO EE We
older Vene	 Marter 90000 	Q H65	Mader	1	23040	23040	•	•		•		154918	100215		175068		1750/12					
	DATA RA		Slave	35	34530	23645	50				58	100055		000008	105062		120481					
	DATA RA		Silve	12	24200	23645	•					555292	151667	001544	100003		157721					
Settings	Mittelow		Gieve	14	64:09	23045	•			•		196254		004200			157722					
	DATA RA		Slave	45	63129	23545	•			•		255737	151667	001415			110721					
	DATA RA		Stave	19	24088	23645	•			•		155295	151667	001544	100093		157721					
	DATA RA		Silve	90	4775	23045	•					\$35647		004523	109093		157721					
	M/RHOM		Gieve	15	64100	23045	•					196252		004200			157722					
	DATA ISA		Dieve	37	56005	23045	•			•		843437	130055	1543	100045		10643					
	MURPD OV		Slave	55	64164	23645	•			•		195255		004200			157722					
	DATA RA		Sieve	29	24196	23045				•		105368	151667	001544	100003		157721					
	DATA IBA		Gieve	36	55006	23045	•			•		842438	130055	1548	100045		10443					
	MH MOape		Silve	13	64136	23545	•			•		195248	157596	001233			157722					
	DATA RAD		Slave	18	24052	23545	•			•		155274		001544			10721					
	DATA RA		Silve	27	9919	23645	•					271963	151667	001425	100003		157721					
	 Mittella 		Tapedat		55201	23045	28	79			22	123017	151685	1542	143631		151636		136430			
		ADIO ORMON	Save	84	4794	56367	•	•				135366	183420	004123			157721					
		ADIO ORMONI	5949	32	9021	56261	•	•		•		271966	151667	001425	100033		197721					
		ge 510 12	Slave	12	64105	56261	•			•		196257	157599	004200								
		Jula Radio	Gieve	75	29005	56264	:	•		•					100003		157722					
		ADIO OEMOE	Sieve .	38	65196	56261		•		•		201006		001412	100033		197721					
		ADIO ORMON	Slave	82	4244	56261	•			•		100610	10000	001523	100000		11/721					
		Ige 5ID 11	Slave	11	64181	56261	•			•		195253		004200			157722					
		ADIO-061406	Silve	45	4740	56264						105815	100400	004523			157721					
		levices addresses																				
	200000 PM	Papersa																				

The software connects to a MultiHop master radio using one of four methods.

- Serial; using a USB to RS-485 (for RS-485 radios) or a USB to RS-232 (for RS-232 radios) converter cable.
- Modbus TCP; using an Ethernet connection to an Ethernet radio master. Serial DXM; using a USB cable to a DXM Controller to access a MultiHop master radio.
- TCP DXM: using an Ethernet connection to a DXM Controller to access a MultiHop master radio.

For MultiHop DX80DR* models, Banner recommends using BWA-UCT-900, an RS-485 to USB adapter cable with a wall plug that can power your 1 Watt MultiHop radio while you configure it. The adapter cable is not required when connecting to a DXM Controller.

Download the most recent software revision from the Wireless Reference Library on Banner Engineering's website: www.bannerengineering.com.

Installing Your Sure Cross® Radios

Please refer to one of the following instruction manuals for details about successfully installing your wireless network components.

MultiHop Data Radio Instruction Manual: 151317

Modbus Registers

Register (4xxxx)	Input #	Input Type	Units	I/O Range	I/O Range		r Representation	Terminal Block Labels
				Min. Value	Max. Value	Min. (Dec.)	Max. (Dec.)	
1	1	Discrete IN 1	-	0	1	0	1	DI1
2	2	Discrete IN 2	-	0	1	0	1	DI2
3	3	Discrete IN 3	-	0	1	0	1	DI3
4	4	Discrete IN 4	-	0	1	0	1	DI4

¹ Only possible in models with switch power (SPx) outputs.

Register (4xxxx)	Input #	Input Type	Units	I/O Range		Holding Registe	Terminal Block Labels	
				Min. Value	Max. Value	Min. (Dec.)	Max. (Dec.)	
5	5	Analog IN 1	mA	0.0	20.0	0	65535	Al1
6	6							
7	7	Analog IN 3	mA	0.0	20.0	0	65535	AI3
8	8	Thermistor	°F	-1638.3	+1638.4	-32768	32767	AX2
9	9	Counter IN 1	MSW ²	0	65535	0	65535	AX1
10			LSW 3	0	65535	0	65535	

Register (4xxxx)	Output #	Output Type	Units I/O Range		Holding Registe	r Representation	Terminal Block Labels	
				Min. Value	Max. Value	Min. (Dec.)	Max. (Dec.)	
501	1	Discrete OUT 1	-	0	1	0	1	DO1
502	2	Discrete OUT 2	-	0	1	0	1	DO2
503	3							
504	4							
505	5	Switch Power 3						SP3
506	6	Switch Power 4						SP4

Modbus Addressing Convention

All Modbus addresses refer to Modbus holding registers. When writing your own Modbus scripts, use the appropriate commands for interfacing to holding registers. Parameter description headings refer to addresses in the range of 40000 as is customary with Modbus convention.

Modbus Register Configuration

Change the factory default settings for the inputs, outputs, and device operations using the device Modbus registers. To change parameters, set the data radio network to Modbus mode and assign the data radio a valid Modbus slave ID.

Generic input or output parameters are grouped together based on the device input or output number: input 1, input 2, output 1 etc. Operation type specific parameters (discrete, counter, analog 4 to 20 mA) are grouped together based on the I/O type number: analog 1, analog 2, counter 1, etc. Not all inputs or outputs may be available for all models. To determine which specific I/O is available on your model, refer to the Modbus Input/ Output Register Maps listed in the device's datasheet. For more information about registers, refer to the MultiHop Product Manual (p/n *151317*).

Factory Default Configuration

Discrete Inputs (NPN)

Enable	Sample	Boost Enable	Boost Warmup	Boost Voltage	Extended Input Read	NPN/PNP	Sample High	Sample Low
ON	40 ms	OFF	OFF	OFF	OFF	NPN	OFF	OFF

Analog Inputs

Er	nable	Sample	Boost Enable	Boost Warmup	Boost Voltage	Extended Input Read	Analog Max	Analog Min	Enable Fullscale
(ON	1 sec	OFF	OFF	OFF	OFF	20000	0	ON

Thermistor Inputs

Enable	Sample	Boost Enable	Boost Warmup	Boost Voltage	Extended Input Read	Analog Max	Analog Min	Enable Fullscale	Enable Deg F	Temp Scaling
ON	1 sec	OFF	OFF	OFF	OFF	32767	-32768	OFF	Deg F	× 20

Counter Inputs

Enable	Sample	Boost Enable	Boost Warmup	Boost Voltage	Extended Input Read	Freq or Event Counter
ON	1 sec	OFF	OFF	OFF	OFF	Event

Discrete Outputs

Enable	Flash Enable
ON	OFF

Switch Power

I/O Group	Continuous Voltage	Default Output Voltage	Hold Last Voltage Enable
Switch Power (all)	0	0	OFF

Storage and Sleep Modes

Storage Mode (applies to battery-powered models only)—While in storage mode, the radio does not operate. All Sure Cross® radios powered from an integrated battery ship from the factory in storage mode to conserve the battery. To wake the device, press and hold button 1 for 5 seconds. To put any FlexPower® or integrated battery Sure Cross radio into storage mode, press and hold button 1 for 5 seconds. The radio is in storage mode when the LEDs stop blinking, but in some models, the LCD remains on for an additional minute after the radio enters storage mode. After a device has entered storage mode, you must wait 1 minute before waking it.

Sleep Mode (applies to both battery and 10-30 V dc powered models) - During normal operation, the Sure Cross radio devices enter sleep mode after 15 minutes of operation. The radio continues to function, but the LCD goes blank. To wake the device, press any button.

Installing or Replacing the Battery (DX80...E Models)

To replace the lithium "D" cell battery in any integrated housing model, follow these steps.

- 1. Remove the four screws mounting the face plate to the housing and remove the face plate. Do not remove the radio cover from the face plate.
- 2. Remove the discharged battery and replace with a new battery. Only use a 3.6 V lithium battery (see list below).
- 3. Verify the battery's positive and negative terminals align to the positive and negative terminals of the battery holder mounted within the case. Caution: There is a risk of explosion if the battery is replaced incorrectly.
- 4. After replacing the battery, allow up to 60 seconds for the device to power up.

For outside or high humidity environments, dielectric grease may be applied to the battery terminals to prevent moisture and corrosion buildup.

Properly dispose of your used battery according to local regulations by taking it to a hazardous waste collection site, an e-waste disposal center, or other facility qualified to accept lithium batteries. As with all batteries, these are a fire, explosion, and severe burn hazard. Do not burn or expose them to high temperatures. Do not recharge, crush, disassemble, or expose the contents to water.

For hazardous or non-hazardous locations, the replacement battery model number is BWA-BATT-001 (Xeno model number XL-205F). For non-hazardous locations only, the replacement battery model number is BWA-BATT-011. For pricing and availability, contact Banner Engineering.



Specifications

MultiHop 2.4 GHz Korean Radio Specifications

Radio Range⁴

2.4 GHz, 65 mW: Up to 3.2 km (2 miles)

Antenna Minimum Separation Distance 2.4 GHz, 65 mW: 0.3 m (1 ft)

Radio Transmit Powe

2.4 GHz, 65 mW: 18 dBm (65 mW) conducted, less than or equal to 20 dBm (100 mW) EIRP

Spread Spectrum Technology

FHSS (Frequency Hopping Spread Spectrum)

RS-485 Communication Specifications

Communication Hardware (MultiHop RS-485)

Interface: 2-wire half-duplex RS-485 Baud rates: 9.6k, 19.2k (default), or 38.4k via DIP switches; 1200 and 2400 via the MultiHop Configuration Tool Data format: 8 data bits, no parity, 1 stop bit

2.4 GHz Compliance for Korean Radio Models

2.4 GHz: 75 bytes (37 Modbus registers)

Ext. Reverse Polarity SMA, 50 Ohms Max Tightening Torque: 0.45 N·m (4 lbf·in)

KCC-CRM-BE2-DX

Radio Packet Size (MultiHop)

Antenna Connection

Radio range is with the 2 dB antenna that ships with the product. High-gain antennas are available, but the range depends on the environment and line of sight. Always verify your wireless network's range by performing a Site Survey

MultiHop H1E-NB-KR Specifications

Supply Voltage

3.6 V dc low power option from an internal battery or 10 to 30 V dc **Power Consumption**

Master radio consumption (900 MHz): Maximum current draw is < 100 mA and typical current draw is < 30 mA at 24 V dc. (2.4 GHz consumption is less.) Repeater/slave radio consumption (900 MHz): Maximum current draw is < 40 mA and typical current draw is < 20 mA at 24 V dc. (2.4 GHz consumption is less.)

Discrete Inputs Rating: 3 mA max current at 30 V dc Sample Rate: 40 milliseconds ON Condition (NPN): Less than 0.7 V OFF Condition (NPN): Greater than 2 V or open

Counter Inputs

Event counter: Input rating 1 Hz to 10 kHz (For battery powered devices, the recommended input rating is less than 1 kHz) Rate (frequency) counter: 1 Hz to 25 kHz Threshold: 1.7 V

Analog Inputs

Rating: 24 mA Impedance: Approximately 22 Ohms[®] Sample Rate: 1 second Accuracy: 0.1% of full scale +0.01% per °C Resolution: 12-bit

Housing

Polycarbonate housing and rotary dial cover; polyester labels; EDPM rubber cover gasket; nitrile rubber, non-sulphur cured button covers Weight: 0.26 kg (0.57 lbs) Mounting: 1/4-inch or M7 (SS M7 hardware included) Max. Tightening Torque: 0.56 N·m (5 lbf·in) Interface Two bi-color LED indicators. Two buttons. Six character LCD Wiring Access Two 1/2-inch NPT ports

Thermistor Input (MultiHop) Model: Omega's 44006 or 44031 family of 10 kOhm thermistors Sample Rate: 1 second Accuracy: 0.4 °C (10 °C to 50 °C); Up to 0.8 °C (-40 °C to 85 °C)

Discrete Output Rating (MultiHop NMOS)

Less than 1 A max current at 30 V dc ON-State Saturation: Less than 0.7 V at 20 mA **Discrete Output ON Condition**

Less than 0.7 V

Discrete Output OFF Condition

Open Certifications



Environmental Specifications for the E Housing

Operating Conditions

-40 °C to +85 °C (-40 °F to +185 °F) (Electronics); -20 °C to +80 °C (-4 °F to +176 °F) (LCD) 95% maximum relative humidity (non-condensing) Radiated Immunity: 10 V/m (EN 61000-4-3)

Shock and Vibration

IEC 68-2-6 and IEC 68-2-27 Shock: 30g, 11 millisecond half sine wave, 18 shocks Vibration: 0.5 mm p-p, 10 to 60 Hz

Environmental Ratings

IEC IP65 Refer to the Sure Cross[®] MultiHop Product Instruction Manual (p/n 151317) for installation and waterproofing instructions.

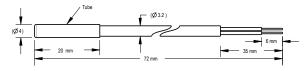
Operating the devices at the maximum operating conditions for extended periods can shorten the life of the device.

Accessories

Thermistor Probes

BWA-THERMISTOR-PROBE-001

- Temperature sensor with thermistor PS103G2
- Beta Value(K) 0 ~50°C: 3575
- Base thermistor accuracy of 0.2%
- Operating Temperature Range: -20 °C to +105 °C
- Maximum Power Rating: 30 mW at 25 °C; derated to 1 mW at 125 °C
- Dissipation Constant: 1 mW/°C
- Plated nickel finish; PVC insulation



Included with the DX80..E Models

- Mounting hardware kit
- BWA-HW-003: PTFE tape ٠
- BWA-902-C (900 MHz) or BWA-202-C (2.4 GHz): Antenna, 2 dBd Omni, Rubber Swivel RP-SMA Male. (Not included with Internal antenna • models)
- BWA-BATT-001: Replacement battery, 3.6 Volt, "D" Lithium Cell
- BWA-HW-032: Access Hardware for "E" Housing (One each of 1/2-inch plug, 1/2-inch gland) •
- Product datasheet and product family Quick Start Guide (128185 for DX80 Gateways or 152653 for MultiHop models)

⁵ To verify the analog input's impedance, use an Ohm meter to measure the resistance between the analog input terminal (AIx) and the ground (GND) terminal.

Warnings

Install and properly ground a qualified surge suppressor when installing a remote antenna system. Remote antenna configurations installed without surge suppressors invalidate the manufacturer's warranty. Keep the ground wire as short as possible and make all ground connections to a single-point ground system to ensure no ground loops are created. No surge suppressor can absorb all lightning strikes; do not touch the Sure Cross® device or any equipment connected to the Sure Cross device during a thunderstorm.

Exporting Sure Cross[®] Radios. It is our intent to fully comply with all national and regulations regarding radio frequency emissions. Customers who want to re-export this product to a country other than that to which it was sold must ensure the device is approved in the destination country. A list of approved countries appears in the Radio Certifications section of the product manual. The Sure Cross wireless products were certified for use in these countries ing the antenna that ships with the product. When using other antennas, verify you are not exceeding the transmit power levels allowed by local governing agencies. Consult with Banner Engineering Corp. If the destination country is not on this list.

Banner Engineering Corp. Limited Warranty

Banner Engineering Corp. warrants its products to be free from defects in material and workmanship for one year following the date of shipment. Banner Engineering Corp. will repair or replace, free of charge, any product of its manufacture which, at the time it is returned to the factory, is found to have been defective during the warranty period. This warranty does not cover damage or liability for misuse, abuse, or the improper application or installation of the Banner product.

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